

Release Document



Please return to:

Via Post to TRUenergy Customer Resolutions
TRUenergy
Locked Bag 14060
Melbourne City Mail Centre VIC 8001

Via email to retailclaims@truenergy.com.au

Via fax to 1300 363 398

Claim number

In consideration of the sum of dollars and cents (\$) to be paid to me by TRUenergy Pty Ltd, as the case may be, of Level 33, 385 Bourke Street, Melbourne, Victoria ("**TRUenergy**") as an ex-gratia payment and without any admission of liability whatsoever by **TRUenergy** and in anticipation of the receipt of such a sum,

I/We, (Please insert name or names)

First name

Surname

Of, (Please insert postal address)

Street name and number

Suburb/town

State

Postcode

hereby release **TRUenergy** from all claims howsoever arising made by me or any person claiming through or under me in respect to (Please insert brief description of incident)

now or hereafter alleged to have occurred as a result of, or in connection with the supply of

gas /

electricity to the premises situated at (Please insert address in relation to which the claim has been made)

Street name and number

Suburb/town

State

Postcode

on or about the / / each and every one of which allegations **TRUenergy**

(Please insert date of incident)

expressly denies, and from all liability, action, suits, claims, demands and costs in respect thereof.

Dated

of

(month),

(year),

Signed by the said

(Full name of claimant – block letters)

(Please sign here)

In the presence of

(Full name of witness – block letters)

(Please sign here)

TRUenergy Pty Ltd ABN 99 086 014 968